SGS Bateman's Privacy Policy

We respect and are committed to protecting your privacy. This Privacy Policy lets you know how your personal information is processed and used. We promise that we will take steps to use your personal information only in ways that are compatible with this Privacy Policy. The following policies are only in effect for the web pages, newsletters and opt-in announcement lists owned and operated by SGS Bateman. The following discloses our Privacy Policy.

SGS Bateman does track which content you access; however, individual information on accessed content is deemed private and is therefore not made public. This information is only used internally as it relates to SGS Bateman's business processes, customer care and in the overall processes of improving our business and service offering. WE VALUE YOUR PARTICIPATION AND TRUST AND ARE COMMITTED TO A NO-SPAM POLICY.

What information is collected, and how is it collected?

Every computer connected to the Internet is given a domain name and a set of numbers, which serve as that computer's "Internet Protocol" (IP) address. When a visitor requests a page from SGS Bateman, our web servers automatically recognise that visitor's domain name and IP address. The domain name and IP address reveal nothing personal about you other than the IP address from which you have accessed our site. We use this information to examine website interactivity. Our web servers do not record e-mail addresses of the visitors.

How do we use single-pixel GIFs or tracking scripts?

SGS Bateman may use single-pixel GIF images or tracking scripts, sometimes referred to as web bugs or web beacons, to evaluate website interactivity and gather some general statistical information. SGS Bateman may use single-pixel GIFs or tracking scripts that can track personal information from cookies that may have been previously placed on a user's computer.

What other information do we request?

We may also request your personal details, including but not limited to e-mail address, mailing address, for the purposes of registering as a site user, conducting a survey or to provide additional services (for example, subscriptions to e-mail newsletters, announcement lists or information about seminars).

Whenever we request the identity of a visitor, we will clearly indicate the purpose of the inquiry before the information is requested. We maintain a strict "No-Spam" policy. We will also not sell or rent your e-mail address to a third party.

When you enter a contest or other promotion, we may ask for your name, address and e-mail address so that we can administer the contest and notify winners.

Will we disclose the information we collect to outside third parties?

SGS Bateman will disclose personal information when required by law or in the good-faith belief that such action is necessary to:

- Conform to the edicts of the law or comply with a legal process served on SGS Bateman's website
- Protect and defend the rights or property of SGS Bateman or visitors to SGS Bateman's website
- Identify persons who may be violating the law, the legal notice, or the rights of third parties,
- Cooperate with the investigations of purported unlawful activities.

What else should I know about my privacy when online?

The SGS Bateman website may contain links to other websites. Please check with those sites to determine their privacy policy.

Please keep in mind that whenever you voluntarily disclose personal information online – for example, through e-mail, discussion lists, or elsewhere – that information can be collected and used by others. In short, if you post personal information online that is accessible to the public, you may receive unsolicited messages from other parties in return.

Ultimately, you are solely responsible for maintaining the secrecy of your personal information. Please be careful and responsible whenever you're online.

This is how we will handle information we learn about you from your visit to our website. The information we receive depends on what you do when visiting our site.

Automatic Information

This information enables us to run site usage tools and create statistics about our site. These statistics help us to better understand how our site is being used and what we can do to make it more useful to visitors.

Information you provide us

We use the information that you provide us (both online and offline) for responding to your requests, customising the material presented to you based on your past visits to our website, to communicate with you, to improve the content of our website and to improve our service offering. The primary goal in collecting personal information is to

provide you with customised services, features and content and to give you an efficient personalised experience that best meets your needs.

If you choose to identify yourself by sending us an email or completing an online form, SGS Bateman's employees will have access to such information to contact you for direct marketing purposes. We also aggregate information on what pages you access. Information submitted by you, such as survey information and/or comments or feedback, may be stored in a personally identifiable format and will only be used for internal purposes and will not be shared with people or organisations outside of SGS Bateman.

Use of "Cookies"

Cookies are small files that are placed on your hard drive that assist us in providing customised and personalised services. No personal information is stored in these cookies.

From time to time, SGS Bateman may send a "cookie" to your computer. A cookie is a small piece of data that is sent to your browser from a web server and stored on your computer's hard drive. A cookie can't read data off your hard disk or read cookie files created by other sites. Cookies do not damage your system. We use cookies to identify unique website users and which areas of the SGS Bateman website you have visited. This information may be used to personalise our services to you.

View our Cookie Policy here.

WE DO NOT RECORD ANY INFORMATION OTHER THAN HOW YOU INTERACT WITH THE SGS Bateman WEBSITE.

You can choose whether to accept cookies by changing the settings of your browser. You can reset your browser to refuse all cookies, or allow your browser to show you when a cookie is being sent. If you choose not to accept these cookies, your experience at our site and other websites may be diminished, and some features may not work as intended.

Email Communication

SGS Bateman, from time to time, distributes an online newsletter as well as announcements relating to SGS Bateman, which we believe our stakeholders will be interested in. SGS Bateman recognises that users may not wish to be contacted about new or related services; therefore, you may opt out of any e-mail marketing or newsletters that may result from use of the site. When you receive an email, you will be given instructions on how to remove yourself from that list.

All our email communications are tracked to evaluate interaction success and to better understand how stakeholders are responding to communications. Typically, SGS

Bateman uses email tagging to identify which links in the email you click on and how you interact with the SGS Bateman website. This information may be linked to the unique cookie stored on your hard drive.

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Your consent to this agreement

The above policies are effective as of September 01, 2025. SGS Bateman reserves the right to change this policy from time to time without prior notice.

By using the SGS Bateman website, you consent to the collection and use of information by us as specified above. If we decide to change our privacy policy, we will post those changes on this page so that you are always aware of what information we collect, how we use it, and under what circumstances we disclose it.

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